



## **Volunteer Technician (local)**

**Bridge the gap-families in need cic is a mutual aid organisation based in Hackney set up to support families and their children in need. We aim to provide a non discriminatory service to families and their children enabling all to feel comfortable. We would love for you to join our warm and friendly team and play a part in creating our future.**

### **Purpose of the role**

- To provide technical knowledge and support to BTG, working in the Hackney area

### **Role Description**

- Receive donated devices, including PC's, tablets, laptops and phones
- Refurbish donated devices, including wiping, resetting and fixing any necessary issues
- Provide an informed confirmation of device usability for donation

### **Skills**

- Technical knowledge
- Ability to understand and carry out a number of potential refurbishment needs across different devices
- Good time management, being able to manage your time wisely
- Good organisational skills

### **Commitment**

The role requires a weekly commitment of around 7 hours on a weekly basis according to the high demands of the service between 9:30am to 4:30pm. Or saturday 10:00am to 3:00pm However, any help is appreciated so please do not be discouraged from applying if you cannot commit to these exact times.

## **The benefits of working with Bridge the gap-families in need cic team**

- You learn new skills, gain more confidence
- Build friendships with others in a caring environment
- Work in the community with a range of other professionals
- Being part of a great team and having fun
- Flexible working hours

## **Equal Opportunities**

Bridge the gap -families in need cic are committed to achieving an inclusive environment which provides equality of opportunity and freedom from unlawful discrimination for everyone who works within and accesses our organisation and services.

## **Ready to apply?**

All applications are completed online. You'll answer some simple questions and upload your CV/Cover letter.

If applicants need support they will not be negatively assessed, instead helped through the process. Please get in touch.